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# KW TICKETS



OPERATED BY

centre IN THE SQUARE

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# NEW DIGITAL TICKETS

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## HOW TO GUIDE

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# KW TICKETS IS MAKING PURCHASING TICKETS TO YOUR EVENTS **EVEN EASIER**

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**KWTICKETS DIGITAL TICKETS** 

## ● WHAT'S IT ALL ABOUT?

Fans receiving individual tickets by ticket transfer will now receive tickets in a digital QR code format to display on your mobile phone rather than print at home.

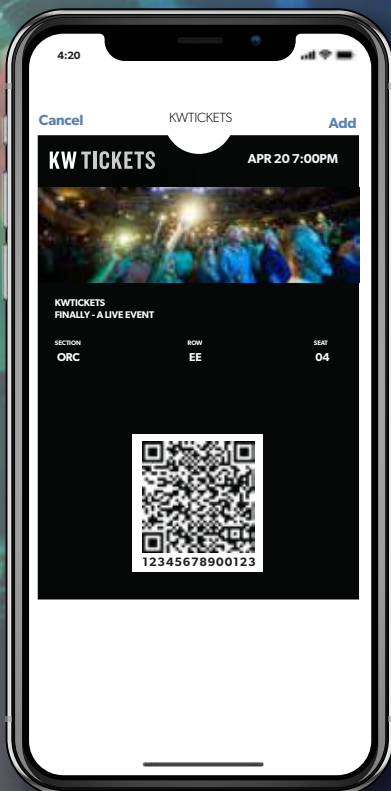
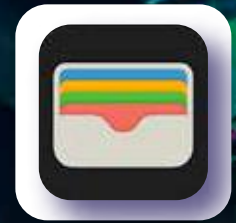
Digital tickets will be sent to you from:  
**[www.kwtickets.ca](http://www.kwtickets.ca)**

Follow these steps when you receive your tickets and getting into your event will be a breeze.

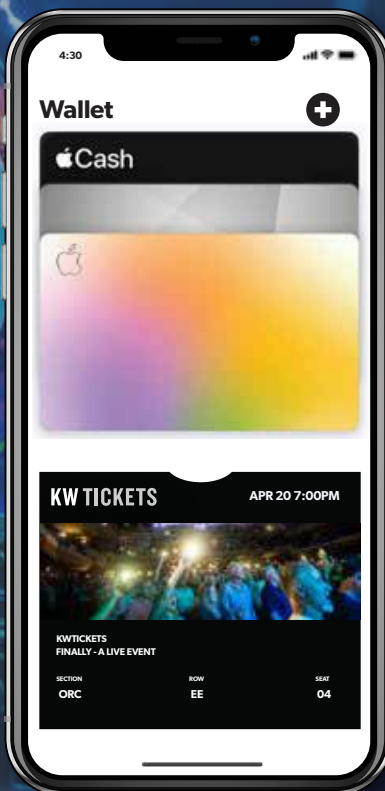


# IPHONE USERS

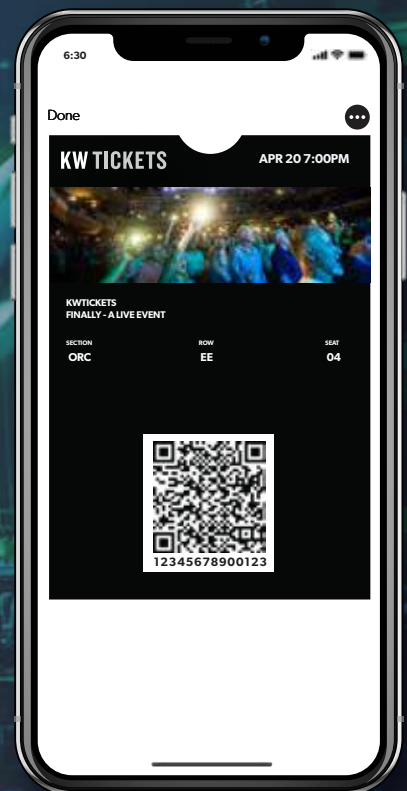
PLEASE DOWNLOAD YOUR TICKETS  
TO YOUR **APPLE WALLET**



Before the event, add  
your ticket to your  
Apple Wallet



Access your ticket in  
your Apple Wallet app

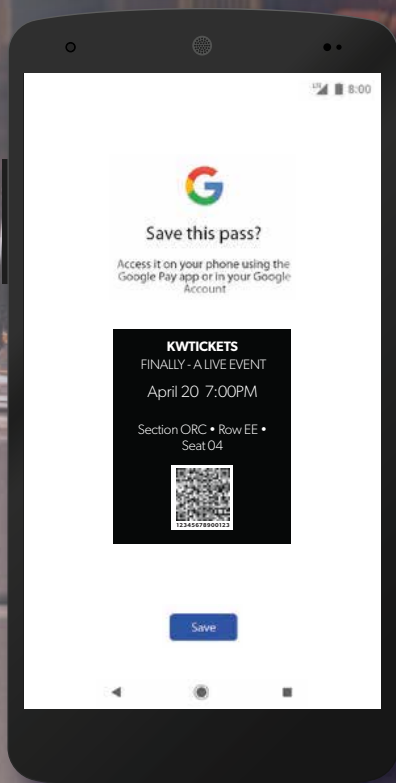


At the entrance open  
your ticket and display

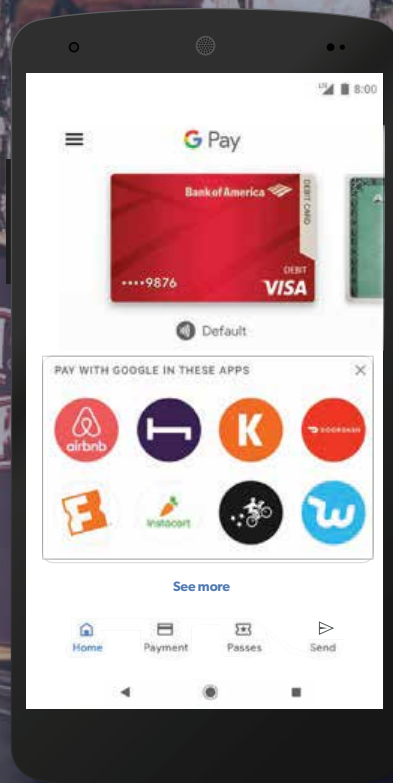


# ANDROID USERS

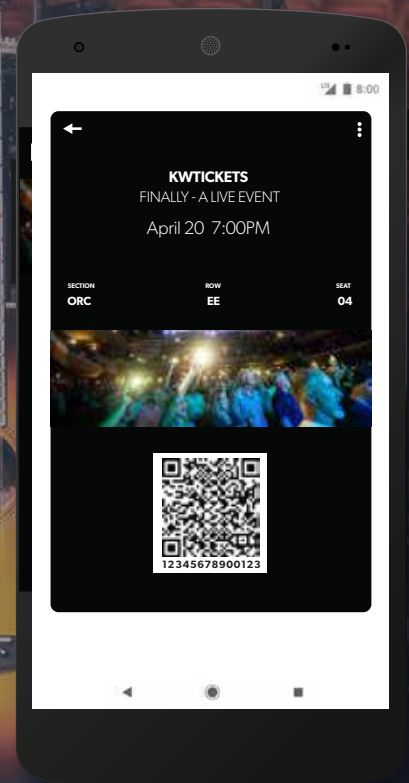
PLEASE DOWNLOAD YOUR TICKETS  
TO YOUR **GOOGLE PAY WALLET**



Before the event, add  
your ticket to your  
Google Pay Wallet



Access your ticket in  
your Google Pay app

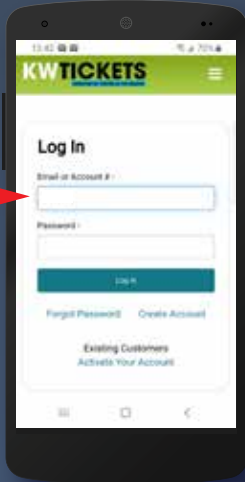


At the entrance open  
your ticket and display

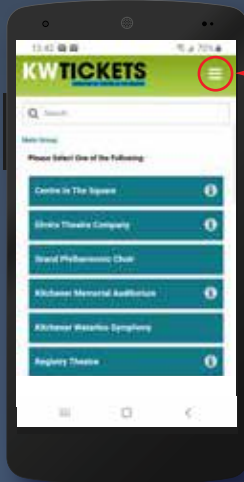
# HOW TO TRANSFER TICKETS



1



2



1

Login to your KWTickets.ca account .

2

Select the menu button on the top right hand of the screen.

3

A drop-down will appear, select the "My Account" option.

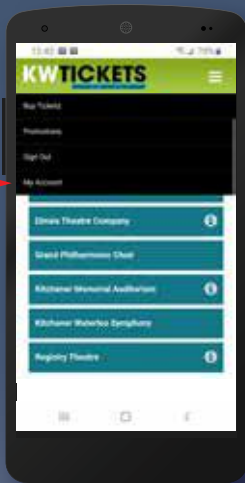
4

Here you will find your account options. Select "Transfer Tickets".

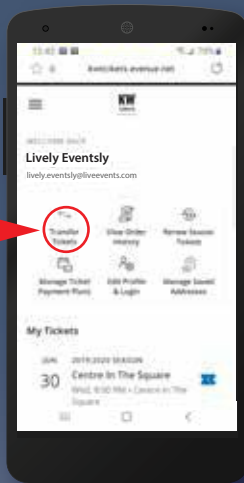
5

Select the tickets you wish to transfer.

3



4



6

Select the seats you'd like to transfer and press "Continue".

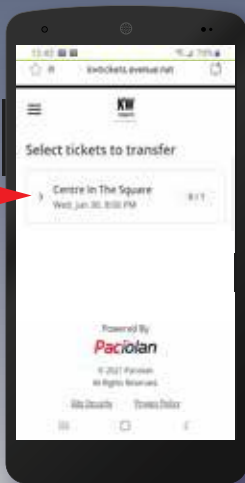
7

Enter the mobile number (or email address) of who you are transferring the tickets to. Once completed, press "Review Transfer".

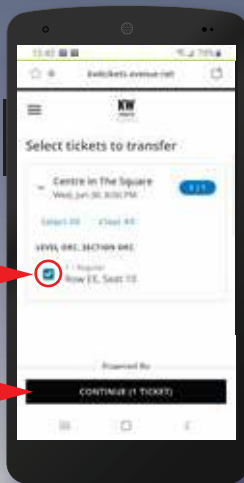
8

If everything looks correct, select "Transfer Ticket". The ticket will then be transferred to your intended recipient.

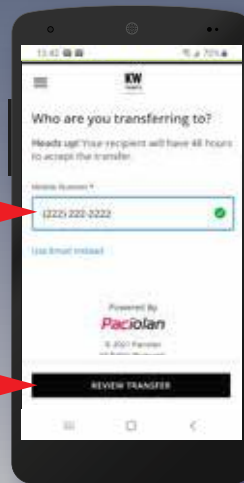
5



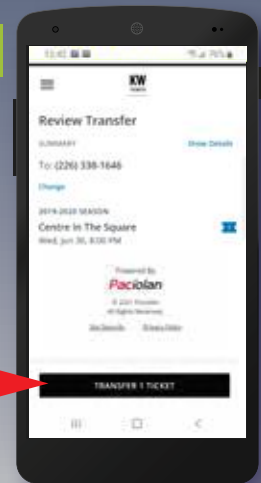
6



7



8



# ACCEPTING A TRANSFER TICKET



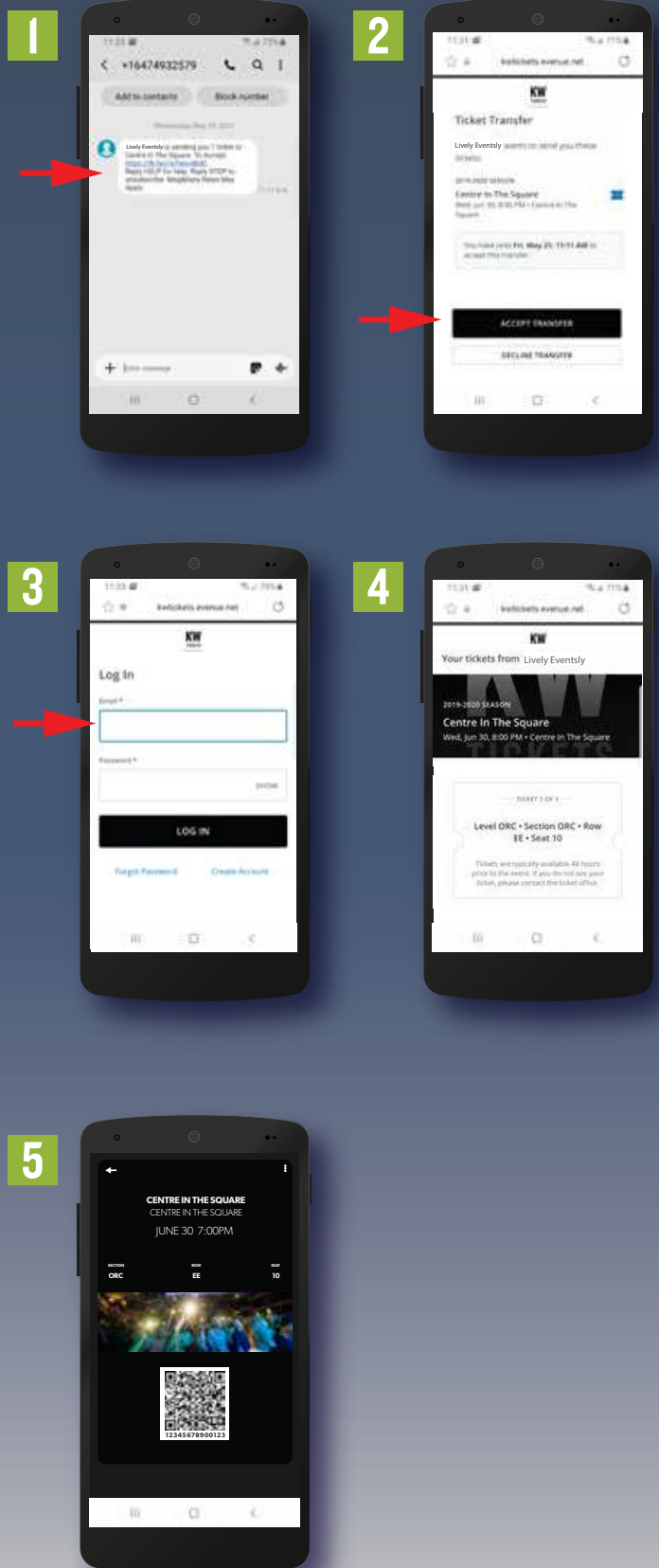
**1** You'll receive a text saying that someone is sending you tickets. Click the link to proceed.

**2** Click "Accept Transfer".

**3** Log into your kwtickets account using your email address and password. If you don't already have an account, scroll to "Create Account" and fill out the required fields to make a new account.

**4** Your tickets are available to view under "My Tickets".

**5** Enjoy the event!







## THINGS TO REMEMBER

- 1** Do not print out your digital ticket as printed digital tickets will not be accepted at the entrance.
- 2** It is very important to download your tickets in advance of the event in case of limited cellular coverage at the venue.
- 3** On the event day, you may go straight to the entrance and present your ticket from your phone's wallet.
- 4** If you require additional help, please contact Box Office at (519) 578 - 1570 or 1-800 - 265 - 8977 during regular hours of operation.

