



Communicating Temporary Disruptions in Service

Centre In The Square will provide notice to customers of any planned or unplanned maintenance or disruptions in any of our services or devices which are usually used by persons with disabilities.

This notice will appear by way of:

- an announcement on our website; and/or
- an email communication to applicable patrons; and/or
- a message on our after-hours voicemail; and/or
- printed signs at each public entrance, the Box Office and at each of our bars.

The notice will include the reason for the disruption, the expected duration of the disruption and a description of any alternative services that may be available. This will be done by the Director of Guest & Event Services.